



QUALITY POLICY

Khayah Cement is committed to provide high quality products and value added services to our customers. We do this by closely monitoring quality of raw materials and services incorporated throughout our value chain as well as our production processes and customer facing activities. Khayah Cement pledges its commitment to four drivers of quality:

Leadership

- To set high standards of quality and develop best practises in our peer group.

Innovation

- To build and nurture creativity across teams in order to deliver cutting edge products and services for sustainable building solutions.

Continual improvement

- To leverage on operational performance for consistency in high standards of quality.

Customer satisfaction

- To maintain our leadership in the market by consistently anticipating, meeting and exceeding the requirements and needs of all our customers.

Innocent Chikwata

Chief Executive Officer

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